

INTRODUCING THE FUTURE OF TRAVEL

Experience a whole new way to travel with NEC I:Delight

70% of travelers have a positive attitude towards the use of biometric technology in speeding up their travel experience [1]



MORE THAN 84% of frequent flyers in the U.S. would opt-in to facial recognition to speed up bag drop, check-in, security, and boarding [1]



77% of consumers said they would shop in retail stores more frequently if they could have a fast payment experience [2]



9 MINUTES is the estimated time travelers can save during boarding thanks to face recognition [3]



This automatic identity verification extends to other parts of a traveler's trip, from car rental to hotel check-ins to entry and payments at attractions. So they spend less time in queues and more enjoying experiences designed just for them.

NEC I:Delight is highly portable, and interoperable between countries. This makes border control a breeze, as checks in a traveler's home country also work at their destination.

NEC's biometric solution identifies travelers in less than two seconds on average, and transitions them seamlessly from pre-boarding and beyond. From airline lounge entry to F&B options to boarding, the entire process is automated, personalized and simplified. A biometric flight manifest is updated in real-time securely and efficiently, ensuring flight safety.

Every journey starts at home. A traveler signs up for an account on NEC's secure system with just their passport and a face scan.

The entire check-in process is contactless. Travelers are identified through face biometrics, and they can drop off their bags easily and seamlessly at a bag drop before going about their journey.

The traveler's face acts as their boarding pass and passport, eliminating the need to present documents at security checkpoints. This allows even big groups to socially distance.

Multiple people can be screened accurately via thermal imaging, even with the use of face masks, without the need for physical interaction or exposing staff to potential danger.

Travelers get personalized recommendations for shopping and dining at the airport, giving them to have a curated experience that is just for them. They may also unwind at their airline lounge as they wait for their flight to depart, where they be served their favorite drink and snack based on their last visit. No matter what they choose to do, every traveler can feel like a VIP.

All features are strictly on an opt-in basis.

WHY NEC

NEC is at the forefront of providing seamless, secure, and efficient solutions across the globe to ultimately deliver an enhanced travel experience.

Case Study: Delta Air Lines

The first curb-to-gate biometric terminal in the U.S. at Hartsfield-Jackson Atlanta International Airport was launched by Delta Air Lines in partnership with U.S. Customs and Border Protection. Leveraging NEC's NeoFace Express, which allows rapid identification and real-time screening, travelers on Delta can opt to use face recognition technology to check-in and board a flight at any gate on Concourse F.

Case Study: Star Alliance

Thanks to a partnership between NEC and Star Alliance, the world's largest airline alliance, their customers can have a seamless and touchless passenger experience that allows them to pass through curb-to-gate touchpoints with airports by using a secure identity management solution featuring face recognition technology. This helps airports and airlines alike to increase operational efficiency while strengthening the consumer loyalty value proposition within the travel ecosystem.

Partnership: SITA

With cutting-edge identification technologies and AI solutions including the most accurate face recognition algorithm, NEC's I:Delight platform identifies travelers who have opted to use the service to be identified quickly with a high degree of accuracy even when they are on the move. NEC's global partnership with SITA will enable travelers to use their biometric identity to check-in, make payments, drop their bag, pass through border control and board their plane, all by simply scanning their face at each step.

NEC

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